

## Dorman Museum Access Statement.

### **Introduction**

The Dorman Museum aims to create a learning environment that inspires confidence, enjoyment, understanding and a desire to return, by providing a range of opportunities for a wide cross section of people regardless of age, background or ability.

### **Pre Arrival**

The Dorman Museum is a free venue, however there may be small charges applied for special events and activities. Our opening times are Tuesday to Sunday 9.30am -5.00pm. We are closed 25<sup>th</sup> & 26<sup>th</sup> December and 1<sup>st</sup> January. We also are closed the first full week in January for annual maintenance. We are open some Bank Holidays please see website for details [www.dormanmuseum.co.uk](http://www.dormanmuseum.co.uk).

The museum is located next to Albert Park and the Cenotaph just off Linthorpe Road. Middlesbrough railway and bus stations are a 20 minute walk away on a mostly level route. There are frequent buses 11,12,27 & 63 that travel along Linthorpe Road.

There is no need to book a general visit, just arrive at the museum and begin your visit. Large parties or school groups must be booked in advance please contact the Museum on 01642 813781 for details.

Please use our postcode **TS5 6LA** to locate us using Sat Nav systems or route planner websites.

## **Arrival and car parking facilities.**

There is ample free parking around the museum and 2 disabled parking bays at the front of the museum. The Museum is reached via a gently sloping block paved ramp. There is a small car park to the side of the museum, this is also block paved. The museum is reached via a pathway with a small step up from the car park and three steps with handrail; this leads to the main entrance. Please be aware that the area in front of the museum is due to be pedestrianized during 2008 which will involve some disruption to access.

## **Entrance**

The main entrance has two sets of double doors. The left-hand set as you approach the museum is accessible using push button openers.

Immediately inside the entrance is the Foyer where the tourist information leaflets are displayed. To the right is the café, straight on leads to the shop and reception desk.

## **Getting Around**

Inside the museum there is a lift and stair to the first floor. The lift has Braille indicators. All floors have level access with a gentle ramp between the 20<sup>th</sup> Century Woman and Linthorpe galleries. Visually impaired visitors may like to know that the ground floor has parquet flooring in several galleries with floor set grills for the under floor heating system.

Static floor plans are situated in the Foyer and next to the lift on the ground and first floors. A5 size floor plans are available at reception to help guide your visit. Large print versions of the floor plan are available by prior request.

## **Seating**

Ground floor. Seating with armrests can be found in the Odeon Cinema, Newport Hotel, and Nelson bird Gallery. Low level comfy seating and a bench seat can be found in the circulation corridor.

First Floor. Seating with armrests can be found in the H2O and 20<sup>th</sup> Century woman galleries. Bench seating can be found in the Open Gallery. Moveable stools are available in the H2O gallery.

## **Borrowing a Wheelchair**

A wheelchair is available for visitor use. It is situated near the shop area. Please ask at the reception desk.

## **Public Telephones**

We do not have a payphone in the museum however; the shop phone can be used on request in an emergency or to book taxis for disabled people.

## **Dogs**

We welcome assistance dogs. Staff can provide a bowl of water, please enquire at the reception desk.

## **Induction Loops**

Induction loops are fitted at the reception desk and most of the computer interactives.

## **The Displays**

Most computer interactives have subtitles, however the Odeon Cinema and Earth in space Gallery films do not.

Large text is used where possible on the display panels. Large text copies of labels and information are available for some exhibitions by prior request.

## **Guided Tours for Groups**

These can be booked with the Assistant Curator or the Education Team in advance. They last between 45 minutes to an hour. A charge may be incurred please call the museum on 01642 813781 for further details.

## **Fire Alarms**

The Fire Alarm is a loud klaxon or bell. The lifts cannot be used in case of fire. Fire wardens trained in the use of Evac Chairs are available to assist visitor with restricted mobility downstairs. Please make your needs know to a member of staff or Fire Warden.

## **Toilets and Baby changing**

There are male, female and an accessible toilet on the ground floor. Baby changing facilities can be found in the accessible toilet.

## **Eating at Café Prego**

Café Prego is situated just inside the Foyer on the right. They serve both hot and cold drinks, a range of hot and cold sandwiches, jacket potatoes and pastries throughout the day. There are both round and square tables available. You order food at the counter and it is served to your table. If you require to be waited on at the table please advise a member of the café staff. Please note that the franchise for the café will change during 2008.

## **Shop**

A great range of unusual gifts, souvenirs, crafts, collectables, books and pocket money items are available. For display purposes items are on shelving which may be too high to access for some visitors; staff will be only too happy to assist visitors to examine items on display. Please ask at reception.

## **Conference and Meeting Rooms.**

The Education Suite at the Museum can be booked for meetings and lectures. Educational groups please contact Gill Moore/Sue Segwick 01642 358114/358108, for more information.

All other groups please contact Janet Cope/Sarah Welburn 01642 358113 for further information and prices.

Room facilities include: Fixed screen, power point projector (please note you must provide your own laptop) Flipcharts and a DVD player.

The room will seat a maximum of 60 people comfortably theatre style. Fire regulations state the room has a 75 person maximum limit.

The Education suite has its own toilet facilities male female and accessible toilets are available, as well as baby changing.

## **Future Plans**

We hope to develop downloadable Audio Guides for our website.

## Contact information

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TS5 6LA

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e. [dormanmuseum@middlesbrough.gov.uk](mailto:dormanmuseum@middlesbrough.gov.uk)

w. [www.dormanmuseum.co.uk](http://www.dormanmuseum.co.uk)

For school groups and other educational enquiries.

T 01642 358114 or 358108

e. [dmeducation@middlesbrough.gov.uk](mailto:dmeducation@middlesbrough.gov.uk)